Parent Survey Results 2024 - 2025

Thank you to everyone who took the time to complete our autumn Parent Survey. As a school, we strive for excellence in all areas, and understand that in order to do this we must always be looking for ways to improve. Listening to the views our school community is an integral part of better understanding where we need to make improvements and helps to facilitate growth across all areas.

As a team, we feel very proud to read all of the positive comments written about our school, some of which can be found below. Our staff work incredibly hard to deliver the highest levels of teaching and care to the children, and your positivity is much appreciated. But what have we done or are we doing to improve?

- **School meals**

In November, DNEAT partnered with a new catering provider, Nourish. We recognised that some parents were disappointed with the new menu. We have spent time monitoring the uptake of school meals, including the different choices, and have fed this data back to both the provider and the Trust and await their feedback.

- **SEND Provision**

As a result of the parent survey we have made changes to our SENDCo provision. Our SENDCo Mrs Smith works three days across our federation, where we only used to have provision one day a week. We have more regular on-site support from outside organisations such as the Breckland Schools and Communities Team, the Autism Support Team and we continue accessing support from our in-house pastoral support lead. We are pleased to have seen an improvement in responses following these changes.

- **Behaviour**

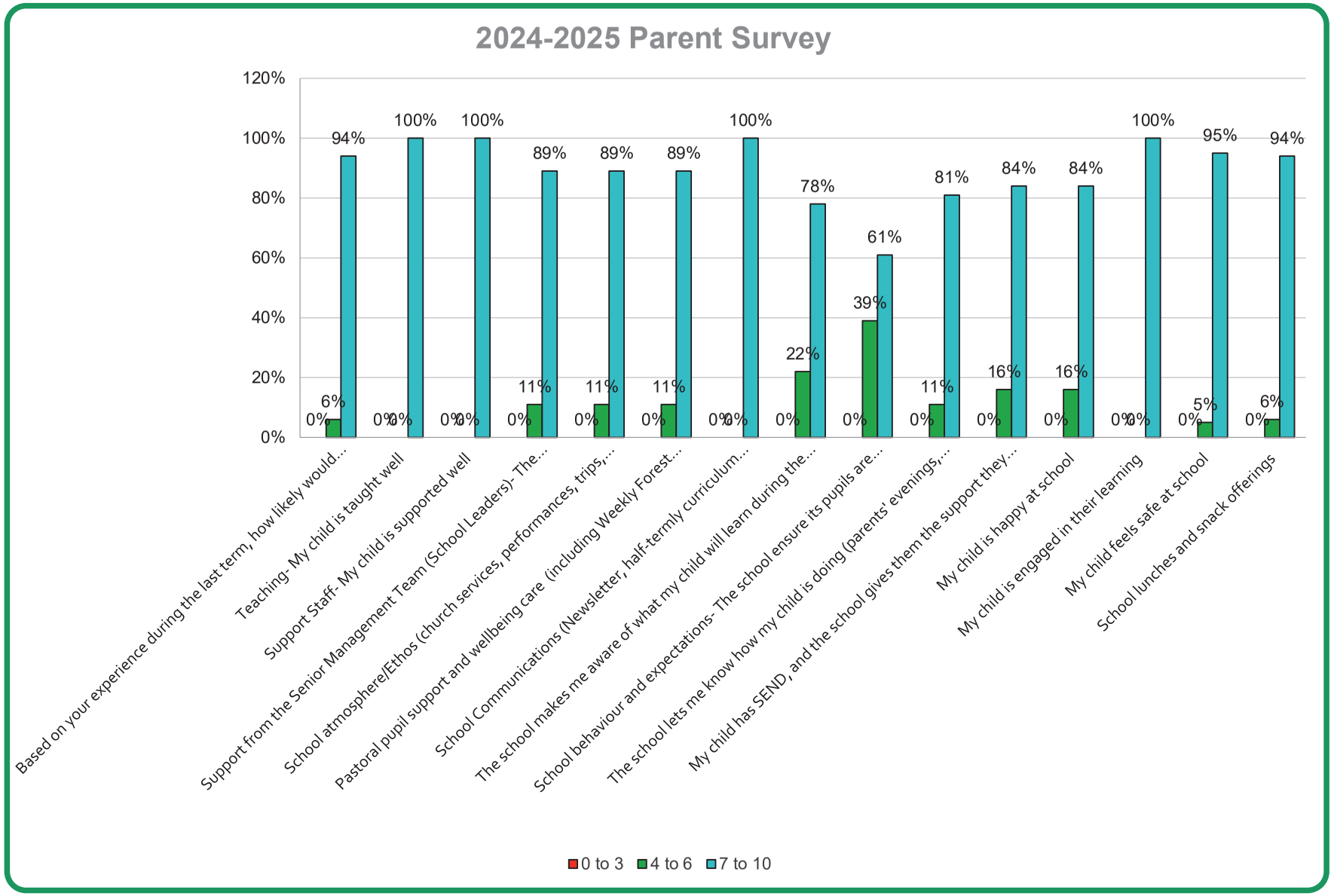
Following on from feedback received, the school has had a particular focus on supporting our children socially and emotionally. The addition of adult led activities at lunchtimes, in particular, have supported many children's wellbeing and enjoyment. Furthermore, with support staff completing 'feelings and wishes' training and weekly Nurture sessions in their infancy this highlights the schools aim to support the whole child through their behaviours and feelings.

- **Communication**

We strive to ensure that there is always the opportunity for you to communicate with your child's teacher and the wider school team. We think that it is important that you are aware of your child's progress and are able to access information about what your child is learning in school. We do this in various ways:

- Regular newsletters/bulletins, including half-termly class newsletters with information of learning for that half term
- Book looks
- Reception Class reading morning
- Parent / teacher consolations twice a year
- School staff on the gate both before and after school
- Full curriculum information on our website (current Nightingale Federation website under construction)
- Social media updates showcasing learning, special events and school trips
- Regular emails and messages with further information, which we have tried to amalgamate where possible to prevent a large volume in your inbox.

Parents are always welcome to telephone or email the school office with any questions or concerns. Messages can be given to teaching staff as required and telephone calls or meetings can be arranged if appropriate. We welcome constructive feedback with ideas of anything further we can do to better our communication.


2024-2025 Parent Survey
120%
100%
80%
60%
40%
20%
0%
94%
6%
0%
100%
0%
100%
0%
89%
11%
0%
89%
11%
0%
89%
11%
0%
100%
0%
78%
22%
0%
61%
39%
0%
81%
11%
0%
84%
16%
0%
84%
16%
0%
100%
0%
95%
5%
0%
94%
6%
0%
Based on your experience during the last term, how likely would...
Teaching- My child is taught well
Support Staff- My child is supported well
Support from the Senior Management Team (School Leaders)- The...
School atmosphere/Ethos (church services, performances, trips,...
Pastoral pupil support and wellbeing care (including Weekly Forest...
School Communications (Newsletter, half-termly curriculum...
The school makes me aware of what my child will learn during the...
School behaviour and expectations- The school ensure its pupils are...
The school lets me know how my child is doing (parents' evenings,...
My child has SEND, and the school gives them the support they...
My child is happy at school
My child is engaged in their learning
My child feels safe at school
School lunches and snack offerings
0 to 3
4 to 6
7 to 10

"It's a great school which uses every opportunity as a learning opportunity"

"Such a lovely school, with enthusiastic staff, a friendly learning environment and wonderful parent engagement. We couldn't wish for a better experience for our children."

"Pleased with how approachable everyone is, interesting curriculum and extra events eg sport. Wrap around care super helpful, especially ad hoc slots, mixture of clubs"

"I like the ratio of children to teachers. And all the teachers are amazing and approachable."

"A lovely friendly caring school"

"It is a brilliant school with brilliant teaching staff and a lovely forest school set up."

"My child seems happy and is progressing well with her learning."

"The support my daughter has received in regards to her autism diagnosis has been great and very welcome."