Parent Survey Results 2024

Thank you to everyone who took the time to complete our most recent Parent Survey. As a school, we strive for excellence in all areas, and understand that in order to do this we must always be looking for ways to improve. Listening to the views our school community is an integral part of better understanding where we need to make improvements and helps to facilitate growth across all areas.

As a team, we feel very proud to read all of the positive comments written about our school, some of which can be found below. Our staff work incredibly hard to deliver the highest levels of teaching and care to the children, and your positivity is much appreciated.

But what have we done or are we doing to improve?

- **School meals**

In November, DNEAT partnered with a new catering provider, Nourish. We recognised that some parents were disappointed with the new menu. We have spent time monitoring the uptake of school meals, including the different choices, and have fed this data back to both the provider and the Trust and await their feedback.

- **SEND Provision**

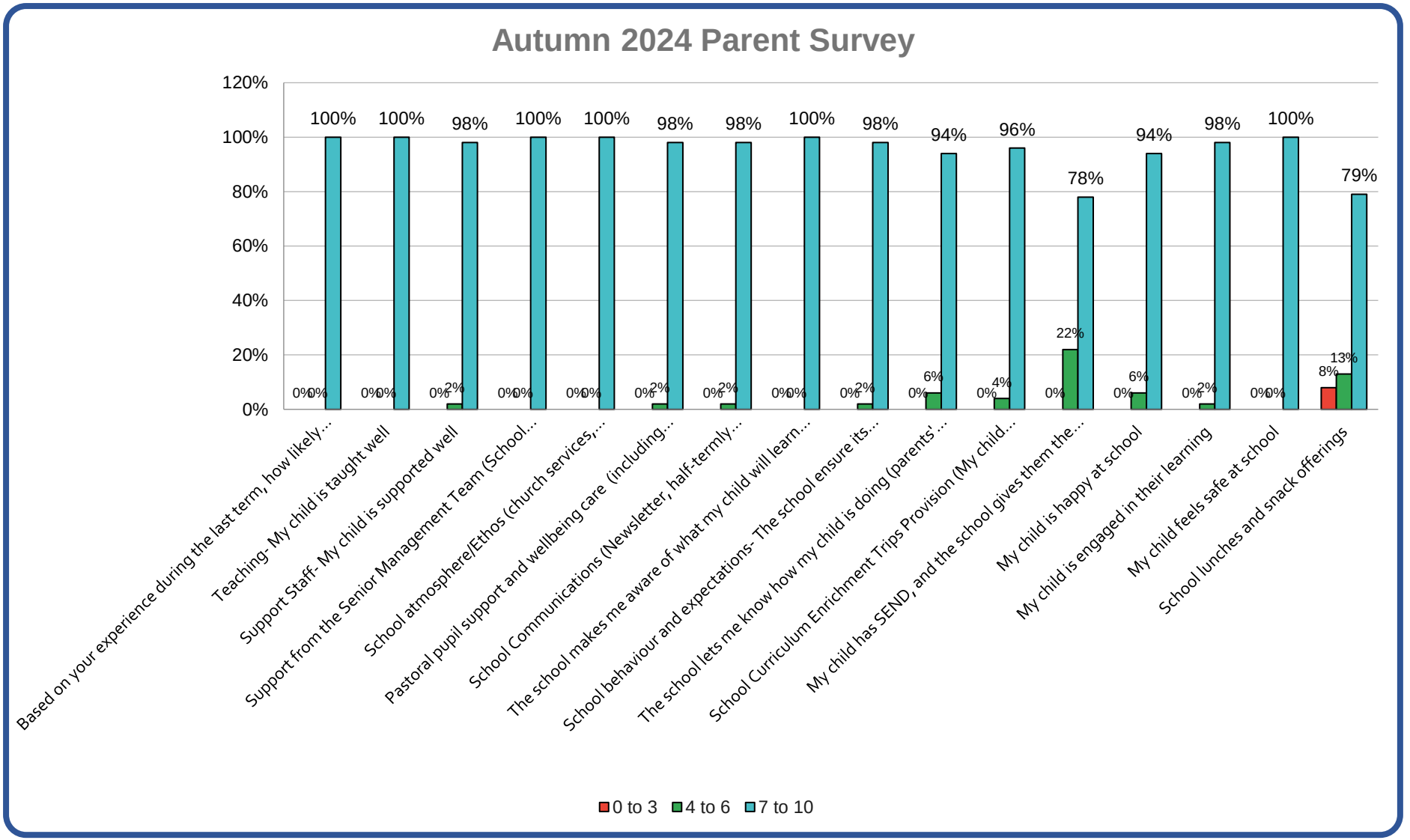
As a result of the previous parent survey we have made changes to our SENDCo provision. Our SENDCo Mrs Smith works three days across our federation, where we only used to have provision one day a week. We have more regular on-site support from outside organisations such as the Breckland Schools and Communities Team, the Autism Support Team and we continue accessing support from our in-house pastoral support lead. We are pleased to have seen an improvement in responses following these changes.

- **Communication**

We strive to ensure that there is always the opportunity for you to communicate with your child's teacher and the wider school team. We think that it is important that you are aware of your child's progress and are able to access information about what your child is learning in school. We do this in various ways:

- Regular newsletters/bulletins, including half-termly class newsletters with information of learning for that half term
- Book looks
- Reception Class reading morning
- Parent / teacher consolations twice a year
- School staff on the gate both before and after school
- Full curriculum information on our website (current Nightingale Federation website under construction)
- Social media updates showcasing learning, special events and school trips
- Regular emails and messages with further information, which we have tried to amalgamate where possible to prevent a large volume in your inbox.

Parents are always welcome to telephone or email the school office with any questions or concerns. Messages can be given to teaching staff as required and telephone calls or meetings can be arranged if appropriate. We welcome constructive feedback with ideas of anything further we can do to better our communication.


Autumn 2024 Parent Survey
120%
100%
80%
60%
40%
20%
0%
100% 100% 98% 100% 100% 98% 98% 100% 98% 94% 96% 78% 94% 98% 100% 79%
0% 0% 0% 0% 0% 0% 2% 0% 2% 0% 0% 2% 0% 6% 4% 22% 6% 2% 0% 8% 13%
Based on your experience during the last term, how likely...
Teaching- My child is taught well
Support Staff- My child is supported well
Support from the Senior Management Team (School...
School atmosphere/Ethos (church services,...
Pastoral pupil support and wellbeing care (including...
School Communications (Newsletter, half-termly...
The school makes me aware of what my child will learn...
School behaviour and expectations- The school ensure its...
The school lets me know how my child is doing (parents'...
School Curriculum Enrichment Trips Provision (My child...
My child has SEND, and the school gives them the...
My child is happy at school
My child is engaged in their learning
My child feels safe at school
School lunches and snack offerings
0 to 3
4 to 6
7 to 10

"The safe, nurturing, stimulating & enthusiastic environment to allow your child to flourish both in their education and self to be as confident as one could be"

"Thank you very much to every single member of staff at Thomas Bullock, you are all wonderful and you all do an amazing job to help shape the lives and futures of these little people"

"Has a really nice vibe, approachable staff. My son enjoys the facilities and teaching staff he currently has. The children seem really happy to go in and coming out. Parents seem happy and speak highly of the school. My son really loves having forest school every week not just for a half of a term. Consistency is great, there seems to be good provisions in place for SEND pupils"

"Thomas Bullock Primary Academy is a wonderful school, it is evident the children are at the heart of the school. The passion and dedication from the staff is immeasurable. The staff treat each child as an individual and endeavour to make sure all needs are met. I could not have wished for a better educational setting for my children"

"Great resources, wonderful caring staff, great support for all children"

"School is very welcoming and my child has come on leaps and bounds in their learning"